



A Letter to Our Customers about the COVID-19 Virus

For over 100 years, E.J. Pope & Son, Inc. has always valued the safety and well-being of our employees and customers as a top priority. We are an integral part of the communities we serve and want to share some of the dedicated responses from our team as we monitor this rapidly changing environment.

Aligning with Public Health Authorities - Our Senior Management team is constantly in touch with state and local health officials and providing Center For Disease Control (CDC) and retail industry best practices for store associates to follow for cleanliness and sanitation standards. We will continue to monitor on a community by community basis with contingency plans from a single case to local community outbreaks.

Taking Care of Our Team – Our store associates are the heart and soul of this company and essential to the continuity of our operations. We have increased sanitation processes with a focus on high touch areas such as door handles, counter tops, cash registers, credit card machines and gas pumps. Employees who feel ill have been told not to report to work and will be evaluated by management prior to starting their shift. Throughout this crisis, if team members miss work through positive tests or mandated medical quarantines, we have created a special “Care Committee” to work directly with affected employees to provide qualifying financial assistance.

What we ask of You – For our collective well-being, we need your commitment to follow CDC protocols and if you are experiencing fever, coughing, or shortness of breath please avoid public places and interaction. We are taking every precaution to ensure we can deliver our essential services throughout this crisis. While supplies last, we have fuel mitts available inside the store for you to dispense fuel safely. Please understand and respect the tireless efforts and social distancing of our employees. We may experience staffing shortfalls at some point in this crisis and ask your continued understanding.

Thank you for being a loyal Handy Mart customer. Handy Mart plays an important role in our communities and pledge every effort to remain open without jeopardizing the health or safety of our employees or customers. On behalf of our entire team, we thank you for working with us through these uncertain times.

David Bunch
Chief Operating Officer
E.J. Pope & Son Inc. / Handy Mart